



FLOORING UNDERLAYMENT

Multiply Forest Products Inc.
1 Newton Street, P.O. Box 910, Nipigon, ON P0T 2J0 CANADA
Fax: 807-887-2540 • Phone: 807-887-2017

Notice of Complaint

Multiply Claim Number: # _____
Total Claimed (net cost): \$ _____
Total Square Yards Involved: _____
Date of Installation: _____
Problem First Observed: _____
Sample Sent? ☐ Yes ☐ No, explain why: _____

Date of Claim Submission: _____
Initial Cost: • Labour: \$ _____
• Material: \$ _____
• Total: \$ _____

*Please attach all receipts.

Distributor

Name: _____
Address: _____

Telephone: _____
Manager: _____
Inspected by: _____

Client

Name: _____
Address: _____
City: _____
State/Province: _____
Zip/Postal Code: _____
Telephone: _____

Retailer

Name: _____
Address: _____

Telephone: _____
Manager: _____
Inspected by: _____

Installer

Name: _____
Address: _____
City: _____
State/Province: _____
Zip/Postal Code: _____
Telephone: _____

MULTIPLY	FLOOR TYPE	COVERING	ADHESIVE	PATCH	FASTENER
☐ 1/4"	☐ Vinyl	Brand, Style & #:	Brand & #:	Brand & #:	Brand & Type:
☐ 3/8"	☐ Tile				
	☐ Other: _____				Length: _____

1. What is the nature of the problem?

- ☐ Seam showing through
☐ Delamination
☐ Fastener Popping
☐ Tunneling
☐ Other

Location / Room: _____

Explain: _____

2. Type of Project?

☐ New Construction or ☐ Renovation

Type of Dwelling?

☐ Residential or ☐ Commercial

3. Crawlspace?

☐ Yes ☐ No

Vapor Barrier?

☐ Yes ☐ No

Ventilation?

☐ Open ☐ Closed

Height off ground? _____"

4. Panels Acclimated?

☐ Yes ☐ No

Hours? _____

Moisture Reading:

On Install? _____% Now? _____%

5. Sub Floor Type

Condition: _____ Thickness: _____"

☐ Plywood ☐ OSB ☐ Particleboard ☐ Wood Strip ☐ Hardwood ☐ Other: _____

6. Floor Joists

Dimension: _____" x _____"

Spacing: _____" OC

Span: _____'

☐ Conventional Joist ☐ Engineered Wood I Beams

Cross Bracing? ☐ Yes ☐ No _____

Other Conditions? _____

7. Describe steps used to fasten panels?

8. Was a floor patch or filler used?

☐ On all seams?

☐ Spot Patched?

Comments: _____

9. Were all underlayment seams sanded?

☐ Yes ☐ No

Comments: _____